



Docebo Accessibility Conformance Report (ACR)

Docebo platform - Administrative core areas (Initial Scope)

International edition - (Based on VPAT® Version 2.5)

- **Name of Product/Version:** Docebo learning platform Version 26.24.0
- **Report Date:** July 23, 2026
- **Document Version:** 1.0
- **Product Description:** Docebo is a cloud-based, AI-powered Learning Management System (LMS) designed for organizations to deliver, manage, and measure training programs at scale. It supports both internal (employee onboarding, compliance, skills development) and external (customer, partner, reseller) learning use cases.
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[Legal disclaimer \(Docebo S.p.A.\)](#)

Scope of this document

This Accessibility Conformance Report (ACR) is a public document that describes how the Docebo platform complies with WCAG 2.2 standards, level AA (with references also to European Telecommunications Standards Institute EN 301 549 and US Federal Government Revised 508 Standards).

This report applies only to:

- The web application. Native applications, standalone electronic documents, and authoring tools as defined by the VPAT, are not included in the platform and are outside the scope of this conformance report.
- The Docebo platform with the updated navigation system, available from April 29, 2026. As of July 22, 2026, the previous navigation system is no longer within the accessibility conformance scope. Customers who have not yet adopted the updated navigation system should refer to the

- previously published Accessibility Conformance Reports, which remain available on demand but are no longer actively maintained.
- A defined subset of the admin core areas. The scope of this evaluation is limited to the area listed in this chapter as a first compliance pilot. This report focuses on the platform's core functionalities. The evaluation scope includes access and navigation in the admin areas, and content management, available to users with a Superadmin or Power User level. For more information about the areas included in the scope of this report, refer to your Docebo contact. Admin features and platform areas not explicitly listed in the scope section of this report are excluded from this evaluation.
- Accessibility aspects related to content providers or platform administrators are excluded from this report. Any features not explicitly listed within the scope section of this report are also excluded from this evaluation. For more information about the other areas included in Docebo's accessibility scope, refer to the [Accessibility resources and support article in the Docebo knowledge base](#).
- Accessibility conformance described in this report applies to Docebo version 7.0 only. It does not apply to Docebo version 6.9.

This conformance assessment is based on an audit conducted by [UsableNet](#), combined with Docebo's internal analysis, and applies only to the following platform pages or areas:

Login and platform policies

- *Login page*
- *Reset password page*
- *Legal agreements: Privacy policy, Cookie policy, and Terms and conditions.*

Layout

- *Platform admin and power user navigation system*
- *Header*
- *Footer*
- *Error pages*
- *Cookie banner*

Platform tools

- *Harmony search and content discovery*
- *Launch pad*
- *Hint and Tour popover*

Admin areas

- *Learning plans*

- Create learning plan
- Manage learning plan
- Manage/Assign:
 - *Learning plan properties*
 - *Courses (including assignments via CSV)*
 - *Enrollments (including management via CSV)*
 - *Catalogs*
 - *Channels*
 - *Additional fields: Creating, Managing, Configuring*
 - *Channels*
- Catalogs
 - Create catalog
 - Manage catalog
 - Edit/Configure *catalog*
 - *Properties*
 - *Content*
 - *Visibility*
 - *Content assignment*
 - *Visibility assignment*
- Content center
 - *Content Center Dashboard*
 - Upload and configure *xAPI content*
 - Create and configure *Creator lesson*
- E-commerce
 - *E-commerce setup*
 - *Currency setup*
 - *Training credits*
 - *Training credits*
 - *Training credits packs page*
 - *User wallets page*
- Artificial intelligence
 - *AI control panel*
 - *Harmony*

- *Auto tagging*
- *Auto skill assignment*
- *Content recommendation*
- *AI features for Creator*
- *AI roleplay*
- *Course and learning plan summary fields translation*

Widgets

- *Courses and learning plans*
- *Catalogs*
- *Channels*
- *Embed video (Vimeo, YouTube, and Wistia)*
- *Custom content box*
- *Image*
- *HTML/WYSIWYG widget*
- *Task list*
- *Calendar*
- *Iframe*

E-commerce Purchase modules

- *Buy for another user function*
- *Buy seats function*

Course catalog

- *E-learning courses management*
- *Instructor-Led Training (ITL) courses management*
- *Learning plans management*

Notes

The following elements and functionalities are at the moment excluded from this report's scope:

- *Help center panel*
- *Platform trial popover*
- *Usage dashboard popover*

- *Content center: configuration of training material*
- *Creator lesson editor*
- *Harmony panel*
- *Tutors (beta)*
- *E-commerce: Transactions management*
- *E-commerce: Coupon management*
- *E-commerce: Shared wallets*
- *Artificial Intelligence: Docebo MCP Server*
- Docebo is not responsible for:
 - Changes applied to colors through custom CSS or the platform [Branding and design menu](#).
 - Content author actions and created content.

For more information about the other areas included in Docebo's accessibility scope, refer to the [Accessibility resources and support article in the Docebo knowledge base](#).

Integrations

For information regarding the accessibility of third-party integrations, please refer to their official documentation:

Integrations	References
Froala	Froala WYSIWYG Editor Software Accessibility documentation.

Evaluation methods used

- Tool-Based Testing (**TBT**): [UsableNet AQA \(opens in a new tab\)](#) automatic evaluations.
- Assistive Technology Previews (**ATP**): [UsableNet AQA \(opens in a new tab\)](#) tools helping manual tests grayscale, text spacing, accessibility labels.
- Manual Accessibility Testing (**MAT**): Keyboard testing with visual focus; videos; screen reader testing; inspection.

Applicable standards/guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Applicable standards/guidelines table

Standard/Guideline	Included in report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.
This can be used only in WCAG 2.1 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- **EN 301 549:** Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

- **Revised Section 508:** Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Success summary

This report confirms full compliance with all 55 WCAG 2.2 AA Success Criteria. Our internal tracking also includes the deprecated *Parsing* criterion, bringing the total to 56 items. A detailed compliance snapshot is provided for each WCAG version, allowing clients to see the status relevant to specific legislative requirements. In the tables below, the *WCAG Guidelines version* column indicates the version in which each criterion was introduced. Remember that criteria are carried over from one version to the next.

WCAG (Guideline version)	Supports (A AA Criteria)	Partially supports (A AA Criteria)	Does not support (A AA Criteria)	Not applicable (A AA Criteria)	Not evaluated (AAA Criteria)	Total (Evaluated)
2.2	30	19	0	7	31	56
2.1	26	18	0	6	28	50
2.0	18	14	0	6	23	38

Table 1: Success Criteria, Level A

WCAG 2.x Success Criteria, Level A

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
2.0	1.1.1 Non-text Content - (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document)	Web: Partially Supports	Generally, the Docebo platform admin experience uses meaningful non-text content presented to the user with a text alternative that serves an equivalent purpose. Decorative non-text content is appropriately hidden from assistive technologies across all the areas listed in the Scope of this document chapter. Exceptions:

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		<i>In the Manage catalog and Content center dashboard:</i> - Some form control names are not accessible. <i>In the Catalog settings content, resources panel:</i> - Ellipsis button does not have an accessible name - Assigned content right panel checkboxes do not have an accessible name <i>In the Content center dashboard</i> - The New folder and New creator lesson panels do not use an accessible name programmatically. - The recent activities list item avatar is not properly hidden to assistive technologies. <i>In the Learning plans settings</i> - The info button in the publishing bar does not use an accessible name programmatically. - The buttons used to select and remove the certification template do not use an accessible name programmatically. - The Thumbnail preview does not have an alternative text <i>AI Creator lesson setting area</i> - The Assigned courses input search does not have a label - The Thumbnail preview does not have an alternative text - Decorative illustrations are not properly hidden to assistive technologies. <i>Learning plans area</i> - The Disabled toggle within the column selector does not use a meaningful accessible name - The Additional fields input search does not have a label <i>E-commerce</i> - Some radio groups do not have an accessible name

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
			Applicability note: Due to a supplier-side issue, in the text areas managed by Froala some <svg> element does not have alternative text Scope limitation: Thumbnails and header images are decorative elements implemented as background, making them invisible to screen readers in all the areas listed in the Scope of this document chapter.
2.0	1.2.1 Audio-only and Video-only (Prerecorded) - (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	The Docebo platform admin experience does not use pre-recorded audio-only or pre-recorded video-only content within the platform in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
2.0	1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	The Docebo platform admin experience does not use pre-recorded synchronized media content within the platform in all the areas listed in the Scope of this document chapter. Closed captioning is supported and available for content authors. Closed captioning is referred to as subtitles on the platform.
2.0	1.2.3 Audio Description or Media Alternative (Prerecorded) - (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Web: Not Applicable	The Docebo platform admin experience does not use pre-recorded synchronized media content within the platform in all the areas listed in the Scope of this document chapter. Transcripts can be made available on the platform as HTML content.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Generally, the Docebo platform admin experience uses standard HTML and WAI-ARIA attributes in all the areas listed in the Scope of this document chapter. Information, structure and relationships conveyed through the visual presentation are determined programmatically or are available in text form. Exceptions: - In <i>error pages</i>, a heading element is used for visual effect. - In the self-registration form, tabs are not properly implemented. - The date picker component is not accessible. - Content in cards and list items uses some visually hidden content. - The search landmark name is redundant. - In error pages, a heading element is used for visual effect. - On <i>Manage catalogs</i> page: - The management table checkboxes do not have an associated label - The catalogs action buttons are visible only on hover - The management table columnheader role does not have an accessible name - Some elements with aria-controls attribute refer to a missing element - The paginator input text is not associated with a text

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
			label
2.0	1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) ●	Web: Partially supports	Generally, the Docebo platform admin experience uses content in a meaningful sequence in the Scope of this document chapter. Exceptions: ● The order of the content is not always in a meaningful sequence.
2.0	1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality)	Web: Supports	In the Docebo platform admin experience, color is not used as the only way to convey information, indicate actions, prompt responses, or distinguish visual elements, in all of the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	1.4.1 Use of Color - (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	In the Docebo platform admin experience, color is not used as the only way to convey information, indicate actions, prompt responses, or distinguish visual elements, in all of the areas listed in the Scope of this document chapter.
2.0	1.4.2 Audio Control - (Level A) Also applies to:	Web: Not Applicable	The Docebo platform admin experience does not use content that plays automatically within the platform in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	2.1.1 Keyboard - (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supports	Generally, the Docebo platform admin experience uses content available through keyboard navigation in all the areas listed in the Scope of this document chapter. Exceptions: - The <i>horizontal tablist</i> used in settings areas, selecting a tabpanel using the spacebar is currently unsupported. - Links can also be activated using the space bar. - In <i>Manage catalogs, Manage e-commerce and training credits, Configure creator lesson, Manage learning plans</i>: - The management table does not use the grid standard structure and keyboard navigation is affected. - The listbox use for the Chip in multi selectable component implementation does not allow a

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	602.3 (Support Docs)		standard keyboard navigation - In <i>Learning plans</i>: - The massive action used by the choose action button is not keyboard operable. The user must use the single action button. Integration note Due to a supplier-side issue, the text areas managed by Froala provide a non standard keyboard navigation.
2.0	2.1.2 No Keyboard Trap - (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The Docebo platform admin experience allows users to navigate all interactive elements using only the keyboard and ensures they are not trapped in any part of the interface in all the areas listed in the Scope of this document chapter.
2.1	2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Web: Supports	The Docebo platform admin experience does not use single-character key shortcuts that could interfere with standard keyboard actions or cause unintended behavior in all the areas

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		listed in the Scope of this document chapter.
2.0	2.2.1 Timing Adjustable - (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Generally, the Docebo platform admin experience does not contain any task or content that is time-sensitive or requires time adjustments in all of the areas listed in all the areas listed in the Scope of this document chapter. Exceptions: ● The toast notification message disappears automatically.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
2.0	2.2.2 Pause, Stop, Hide - (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	The Docebo platform admin experience does not use moving, blinking, scrolling, or auto-updating content that could interfere with standard keyboard actions or cause unintended behavior in all the areas listed in the Scope of this document chapter.
2.0	2.3.1 Three Flashes or Below Threshold - (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Supports	The Docebo platform admin experience does not use content that flashes more than three times in any one second period in all the areas listed in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	2.4.1 Bypass Blocks - (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The Docebo platform admin experience uses skip navigation links that allow users to bypass blocks of content that are repeated across multiple pages in all the areas listed in the Scope of this document chapter.
2.0	2.4.2 Page Titled - (Level A) Also applies to:	Web: Partially supports	Generally, the Docebo platform admin experience uses a proper page title for all the platform pages in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		Exceptions: ● Some error pages do not have a meaningful title..
2.0	2.4.3 Focus Order - (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Web: Partially Supports	Generally, in the Docebo platform admin experience, the focus moves between components following the visual order of the elements in the user interface or in a sequence that preserves their meaning and operability in all of the areas listed in the Scope of this document chapter. Exceptions: ● Upon activating the <i>sort ascending/descending</i> buttons within management tables, the focus is not properly managed. ● Upon activating the <i>next and previous</i> button within management tables, the focus is not properly managed.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Generally, the Docebo platform admin experience includes links with clear and descriptive purposes, in all of the areas listed in the Scope of this document chapter. Exceptions: The accessible name of links in the Harmony search provide extra information hidden in the UI.
2.1	2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality)	Web: Supports	The Docebo platform admin experience does not use tasks that require only pointer gestures, in all of the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.1	2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience does not use down-event activation that could cause unintended actions or prevent users from cancelling pointer interactions, in all of the areas listed in the Scope of this document chapter.
2.1	2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web)	Web: Partially Supports	Generally, in the Docebo platform admin experience, visible labels correspond to the programmatic labels associated with each component, in all of the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Exceptions: The accessible name of links in the AI search provide extra information hidden in the UI.
2.1	2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience does not use motion actuation to activate functionality, in all of the areas listed in the Scope of this document chapter.
2.0	3.1.1 Language of Page - (Level A) Also applies to:	Web: Supports	The Docebo platform admin experience sets the language of the page programmatically based on the language selected by the user, in all of the areas listed in the Scope of this document

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		chapter.
2.0	3.2.1 On Focus - (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially supports	Generally, the Docebo platform admin experience ensures that when a user interface component receives or loses focus, it does not trigger any changes of context such as automatic navigation or unexpected actions, in all of the areas listed in the Scope of this document chapter. Exceptions: - In the AI Search component, when the input element receives focus, the search panel automatically expands. - The page input in the paginator is submitted when it loses focus (on blur).

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	602.3 (Support Docs)		
2.0	3.2.2 On Input - (Level A) Also applies to: - EN 301 549 Criteria – Does not apply - Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience does not initiate a change of context when any component value is changed, in all of the areas listed in the Scope of this document chapter.
2.2	3.2.6 Consistent Help - (Level A 2.2 only) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The Docebo platform admin experience uses help mechanisms in a consistent location across all of the areas listed in the Scope of this document chapter.
2.0	3.3.1 Error Identification - (Level A)	Web: Supports	The Docebo platform admin experience identifies input errors and describes them to the user in text across all of the areas listed in

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		the Scope of this document chapter.
2.0	3.3.2 Labels or Instructions - (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Web: Supports	The Docebo platform admin experience uses labels or instructions for all input fields that require user input across all of the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2	3.3.7 Redundant Entry - (Level A 2.2 only) - EN 301 549 Criteria – Does not apply - Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience does not require users to re-enter information that has already been provided in the same process across all of the areas listed in the Scope of this document chapter.
2.0	4.1.1 Parsing - (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
	12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	4.1.2 Name, Role, Value - (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Generally, The Docebo platform admin experience allows all user interface components to have programmatically determinable names, roles, and values in all the areas listed in the Scope of this document chapter. Exceptions: - The <i>Menu</i> component has not been properly managed - The <i>listbox</i> used for the <i>Chip in multi selectable</i> component implementation has not been properly managed - The <i>Databrowser panel</i> triggers button and <i>ellipsis</i> buttons lack of proper aria configuration - Some <i>links</i> in the <i>table management</i> areas are used as buttons. - In all the manage settings areas some input select has not been properly managed - The <i>column resizer button</i> is hidden from assistive technologies using aria-hidden="true" while still receiving keyboard focus. - The <i>change position button</i> has not been properly managed - In the <i>Manage Catalogs</i> - The element with aria-hidden="true" contains an element that is reachable by keyboard navigation

WCAG version	Criteria	Conformance level	Docebo remarks and explanations in Admin experience
			○ The checkboxes control don't have an accessible name ○ The Content and Visibility panel exposes elements that are not valid menu items for the parent menu or menubar. ○ The Content and Visibility panel contains invalid menu items and focusable content that is not correctly exposed to assistive technologies. ● In the AI Harmony search, the search input field on the search results page lacks an associated text label ● In the Content center, New folder panel the destination folder component lacks an accessible name ● On the <i>Training credit</i> management:: ○ The control has not been properly managed ○ The user interface component does not have an accessible name ● In the Ali lesson settings: ○ Vertical tabs are not fully accessible ● In the training credit settings: ○ Some radio groups do not have an accessible name ● In the <i>Artificial intelligent dashboard</i> ○ Some info buttons do not provide any information about opening a dialog. ● In the <i>Learning plans</i> management area ○ The Input search does not have an accessible name ● In the <i>Training certification</i> management area ○ The info button in the publishing bar does not have an accessible name Integration note: Some controls in the Froala rich text editor toolbar have not been properly managed.

Table 2: Success Criteria, Level AA

WCAG 2.x Success Criteria, Level AA

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.0	1.2.4 Captions (Live) - (Level AA) Applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	The Docebo platform admin experience does not use live synchronized media content in all the areas listed in the Scope of this document chapter.
2.0	1.2.5 Audio Description (Prerecorded) (Level AA) Applies to: EN 301 549 Criteria	Web: Not Applicable	The Docebo platform admin experience does not use pre-recorded synchronized media content in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1	1.3.4 Orientation (Level AA 2.1 and 2.2) Applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	The Docebo platform admin experience does not restrict content to a single display orientation in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	Revised Section 508 – Does not apply		
2.1	1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience programmatically identifies the purpose of input fields that collect information about the user in all the areas listed in the Scope of this document chapter.
2.0	1.4.3 Contrast (Minimum) (Level AA) Applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web)	Web: Partially Supports	Generally, the Docebo platform admin experience provides sufficient color contrast for text and images of text in all the areas listed in the Scope of this document chapter. Some components may not meet the minimum contrast ratio requirements. Exceptions: ● Some form control components do not have a background specified.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		- Some button colors on hover and focus states lack sufficient contrast between the new background and the white text. Scope limitation - The Docebo platforms activated after May 25, 2021, come with a default set of colors to ensure that the experience is accessible and usable for all users. The platforms activated before May 25, 2021, can configure the accessible set of colors as described in the Docebo knowledge base.
2.0	1.4.4 Resize text (Level AA) Applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: Supports	The Docebo platform admin experience supports text resizing up to 200% without loss of content or functionality in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	1.4.5 Images of Text (Level AA) Applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The Docebo platform admin experience does not use images of text to convey information within the platform, in all the areas listed in the Scope of this document chapter. Responsibility notes: Thumbnails and header images are decorative elements implemented as background, making them invisible to screen readers, in all the areas listed in the Scope of this document chapter. For more details, refer to the Writing accessible and effective content article of the Docebo knowledge base.
2.1	1.4.10 Reflow (Level AA 2.1 and 2.2) Applies to:	Web: Partially Supports	Generally, the Docebo platform admin experience presents content without loss of information or functionality with one-dimensional scrolling, and without requiring scrolling in two dimensions in all of the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Exception: The Docebo administrative experience supports a minimum viewport size of 1024 × 768 px. Below this threshold, including when caused by browser zoom, some content—such as data tables in management areas—may require two-dimensional scrolling, and fixed or sticky interface elements may overlap other content, preventing full visibility.
2.1	1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Partially Supports	Generally, the Docebo platform admin experience allows non-text elements to maintain sufficient contrast with the background, in compliance with the requirements of criterion 1.4.11, without compromising information or functionality, in the areas listed in the Scope of this document. Exception ● Pagination input text bottom line has an improper color contrast ratio. ● In the <i>Content Center Dashboard</i> ○ Few secondary buttons on hover have an improper color contrast ratio. ● In the Management areas ○ The choose action button on hover has an improper color contrast ratio.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.1	1.4.12 Text Spacing (Level AA 2.1 and 2.2) Applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience supports text spacing adjustments without loss of content or functionality in all the areas listed in the Scope of this document chapter. Some components may experience content overlap or loss of functionality when text spacing properties are modified.
2.1	1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Applies to:	Web: Supports	The Docebo platform admin experience allows content activated by hover or focus to be visible and easily accessible, in all areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.0	2.4.5 Multiple Ways (Level AA) Applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Supports	The Docebo platform admin experience uses more than one way to locate content within the platform in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.0	2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supports	Generally, the Docebo platform admin experience uses headings and labels that describe the topic or purpose of the content in all the areas listed in the Scope of this document chapter. Exceptions: - In error pages, headings are not meaningful. - Ellipsis buttons in the Catalog settings resources do not have a proper accessible name. - The learning plan setting the color picker uses a button that does not provide a proper accessible name. - Within the Learning plans area, some buttons located in the publishing bar and the certification template settings do not use programmatically determinable accessible names.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	602.3 (Support Docs)		
2.0	2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Generally, The Docebo platform admin experience uses visible keyboard focus indicators for interactive components in all the areas listed in the Scope of this document chapter. Some components may not display a visible focus indicator when navigated via keyboard. Exceptions: - In <i>Learning plans</i>: - The "Choose action button does not provide a visible focus ring. - The Publishing bar button does not provide a visible focus ring. - The data browser panel experiences focus indicator inconsistencies when mixing pointer and keyboard navigation.
2.2	2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Partially Supports	Generally, the Docebo platform admin experience allows keyboard focus indicators to not not be fully obscured by other content in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		Exceptions: Some fixed elements at the top and bottom of the page may partially obscure focused components when navigating via keyboard.
2.2	2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience allows all functionality that uses dragging movements to be operated without dragging in all the areas listed in the Scope of this document chapter. The drag and drop functionality is available in the learning plans additional fields management and can be performed via the mouse. An accessible dropdown alternative is available for users relying on assistive technologies.
2.2	2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	The Docebo platform admin experience allows interactive components to meet the minimum target size requirement in all the areas listed in the Scope of this document chapter. Integration note: Some operable elements in the Froala rich text editor toolbar have a target size below the minimum threshold, as this is a known Froala limitation.
2.0	3.1.2 Language of Parts (Level AA) Also applies to:	Web: Partially Supports	Generally, the Docebo platform allows the language of different content areas to be correctly identified, in all areas listed in the <i>Scope of this document</i> chapter. Exceptions: In all the learner areas, content titles do not have the <i>lang</i>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		attribute.
2.0	3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not	Web: Supports	The Docebo platform admin experience uses navigation mechanisms in a consistent order across all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.0	3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not	Web: Supports	The Docebo platform admin experience identifies components with the same functionality consistently across all the areas listed in the Scope of this document chapter. In Artificial intelligence settings Few links with the same location have different accessible name Given the minimal impact on the overall criterion, this criterion can be considered as Supported.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.0	3.3.3 Error Suggestion (Level AA) EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software)	Web: Supports	The Docebo platform admin experience provides suggestions for correcting input errors when they are detected and known in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.0	3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Web: Supports	The Docebo platform admin experience allows submissions to be reversible, verifiable, or confirmed before finalizing in all the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2	3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	The Docebo platform admin experience does not include authentication processes in all the areas listed in the Scope of this document chapter. Authentication processes are evaluated in the Docebo Learner Experience VPAT.
2.1	4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Partially Supports	Generally, the Docebo platform admin experience allows status messages to be programmatically determined through role or property so they can be announced by assistive technologies without receiving focus in all the areas listed in the Scope of this document chapter. Exception In Artificial Intelligence settings: Some status messages may not be correctly announced by assistive technologies in all contexts.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

AAA compliance is not within Docebo’s current scope. Docebo focuses on meeting WCAG levels A and AA to comply with legal requirements and provide an inclusive, accessible experience for all users

Revised Section 508 Report

The evaluation is for a **website**, so references to other types of content are removed from the form. Also, the product uses best practices beyond the WCAG, and there is ongoing work being done to optimize the experience for users of assistive technologies and those with other disabilities.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance level	Docebo remarks and explanations
302.1 Without Vision	Web: Partially supports	Generally, the Docebo platform allows blind users to effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter. Exceptions: - As noted in 1.1.1 Non-Text Content, some elements do not have alternative text - As noted in 1.3.1 Info and Relationships, relationships

		between the elements are sometimes not programmatically determined
302.2 With Limited Vision	Web: Partially supports	Generally, the Docebo platform allows users with low vision to effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter. Exceptions: • As noted in 1.4.3 Contrast (minimum), some textual elements do not have enough contrast with the background • As noted in 1.4.11 Non-text Contrast, some non-textual informative elements do not have enough contrast with the background
302.3 Without Perception of Color	Web: Supports	The Docebo platform is usable without perception of color in all areas listed in the Scope of this document chapter.
302.4 Without Hearing	Web: Supports	The Docebo platform is usable by users without hearing in all areas listed in the Scope of this document chapter.
302.5 With Limited Hearing	Web: Supports	The Docebo platform is usable by users with limited hearing in the areas listed in the Scope of this document chapter.
302.6 Without Speech	Web: Supports	The Docebo platform does not require the use of speech hearing in areas listed in the Scope of this document chapter.
302.7 With Limited Manipulation	Web: Partially supports	Generally, the Docebo platform is usable by users with

		limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter. However, there are some exceptions: • As noted in 2.1.1 Keyboard, some functionalities cannot be activated using the keyboard alone. • As noted in 2.2.1 Timing Adjustable, some messages disappear automatically after a few seconds • As noted in 2.4.3 Focus Order, the page focus is not properly set when some actions are performed.
302.8 With Limited Reach and Strength	Web: Partially supports	Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter. However, there are some exceptions: • As noted in 2.1.1 Keyboard, some functionalities cannot be activated using the keyboard alone.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially supports	The Docebo platform is usable by users with limited language, cognitive, and learning abilities in the areas listed in the Scope of this document chapter.

Chapter 4: [Hardware](#)

Not applicable. The Docebo platform is a web application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Not applicable. The Docebo platform does not include any software.

Chapter 6: [Support Documentation and Services](#)

This report covers accessibility conformance for the Docebo platform and does not cover Documentation or Support Services. Learner documentation is available in the form of a [learner guide](#). At the moment, this guide is partially accessible, but Docebo is working to improve its accessibility .

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This evaluation applies to a website. References to other content types are removed from the form. The product also follows best practices beyond WCAG. Docebo continues to improve the experience for users of assistive technologies and users with disabilities

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Docebo remarks and explanations
4.2.1 Usage without vision	Web: Partially supports	Generally, the Docebo platform allows blind users to effectively navigate and interact with all content in the areas listed in the Scope of this document chapter. Exceptions:: - As noted in 1.1.1 Non-Text Content, some elements do not have alternative text. - As noted in 1.3.1 Info and Relationships, relationships between the elements are sometimes not programmatically determined.
4.2.2 Usage with limited vision	Web: Partially supports	Generally, the Docebo platform allows users with low vision to effectively navigate and interact with all content in the areas listed in the Scope of this document chapter. Exceptions:: As noted in 1.4.3 Contrast (minimum), some textual elements do not have enough contrast with the background.

		As noted in 1.4.11 Non-text Contrast, some non-textual informative elements do not have enough contrast with the background.
4.2.3 Usage without perception of color	Web: Supports	The Docebo platform allows users who cannot perceive color to effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter.
4.2.4 Usage without hearing	Web: Supports	The Docebo platform is usable by users without hearing in the areas listed in the Scope of this document chapter.
4.2.5 Usage with limited hearing	Web: Supports	The Docebo platform is usable by users with limited hearing in the areas listed in the Scope of this document chapter.
4.2.6 Usage with no or limited vocal capability	Web: Supports	The Docebo platform does not require the use of speech hearing in the areas listed in the Scope of this document
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter. Exceptions: - As noted in 2.1.1 Keyboard, some functionalities cannot be activated using the keyboard alone. - As noted in 2.2.1 Timing Adjustable, some messages disappear automatically after a couple of seconds - As noted in 2.4.3 Focus Order, the focus is not properly set in the page when some actions are performed.
4.2.8 Usage with limited reach	Web: Partially Supports	Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter.

		Exceptions As noted in 2.2.1 Timing Adjustable, some messages disappear automatically after a couple of seconds
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	The Docebo platform does not contain any content that flashes in the areas listed in the Scope of this document chapter.
4.2.10 Usage with limited cognition, language or learning	Web: Supports	The Docebo platform is usable by users with limited language, cognitive, and learning abilities in the areas listed in the Scope of this document chapter.
4.2.11 Privacy	Web: Supports	The Docebo platform does not ask for or display legal, financial or personal data within the areas listed in the Scope of this document chapter.

Chapter [5: Generic requirements](#)

Not applicable

Chapter [6: ICT with Two-Way Voice Communication](#)

Not applicable

Chapter [7: ICT with Video Capabilities](#)

Not applicable

Chapter [8: Hardware](#)

Not applicable. The Docebo learning platform does not include hardware.

Chapter [9: Web](#)

Partially supported. For more details, refer to the [WCAG 2.2 Report section](#).

Chapter [10: Non-Web software](#)

Not applicable

Chapter [11: Software](#)

Not applicable. The Docebo learning platform does not include any Software

Chapter [12: Documentation and support services](#)

This report covers accessibility conformance for the Docebo learning platform and does not cover Documentation or Support Services. Learner documentation is available in the form of a [learner guide](#). At the moment, this guide is partially accessible, but Docebo is working to improve its accessibility. End-users with disabilities can open support requests directly at accessibility@docebo.com.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Not applicable

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