



Docebo Accessibility Conformance Report (ACR)

Docebo platform - Public areas, login process, and built-in pages

International edition - (Based on VPAT® Version 2.5)

- **Name of product/version:** Docebo platform version (2026.2.0)
- **Report date:** February 2, 2026
- **Document version:** 7.5
- **Product description:** Docebo is a cloud-based, AI-powered Learning Management System (LMS) designed for organizations to deliver, manage, and measure training programs at scale. It supports both internal (employee onboarding, compliance, skills development) and external (customer, partner, reseller) learning use cases.
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[Legal disclaimer \(Docebo S.p.A.\)](#)

Scope of this document

This Docebo Accessibility Conformance Report is a document that Docebo publicly undertakes to clearly identify the state of compliance of the platform with WCAG 2.2 standards, level AA (with references also to European Telecommunications Standards Institute EN 301 549 and US Federal Government Revised 508 Standards) for the Docebo learning platform.

This Docebo Accessibility Conformance Report is limited to the learner role, since the platform is accessible from the learner's point of view only. This report does not cover accessibility aspects related to content providers or platform administrators. As for the learner role, we consider the platform's core functionality in terms of accessing and attending the courses and content included in the learner's learning path. At the moment, other learner features are explicitly excluded. Accessibility enhancements have been implemented for Docebo 7.0 and are not available in Docebo 6.9.

For more information about the other areas included in Docebo's accessibility scope, refer to the [Accessibility resources and support article in the Docebo knowledge base.](#)

This conformance assessment is based on an audit conducted by [UsableNet](#), combined with Docebo's internal analysis, and applies to the following platform pages or areas:

Registration and platform policies

- Login page
- Self-registration page
- Reset Password page
- Legal agreements: Privacy policy, Cookie policy, and Terms and conditions.

Layout

- Header
- Footer
- Error pages
- Cookie banner

Built-in pages

- Public catalog
- Course catalog page
- My courses and learning plans page
- All channels page
- My channel page
- Any single channel page
- Latest content page
- My skills page
- My profile area
- Area displaying the plan content when clicking on the **What's included** button of the Subscription plan page
- The global search *Results* page
- My calendar page

Platform tools

- Notification panel
- Notification inbox

Widgets

- Courses and learning plans
- Catalogs
- Channels
- Embed video (Vimeo, YouTube, and Wistia)
- Custom content box
- Image
- HTML/WYSIWYG widget
- Task list
- Calendar
- Iframe

Notes

The following elements and functionalities are considered out of scope for this assessment:

- Date pickers in time frame filters
- Dashboard widgets not included in the Scope of this document list
- Public catalog custom pages

Docebo is not responsible for:

- Any change applied to colors via custom CSS or via the platform's [Configure branding and look menu](#).
- Content author actions and created content.

Docebo is a web-based platform that is accessed only through a standard web browser.

This accessibility conformance report applies only to the web application. Native applications, standalone electronic documents, and authoring tools as defined by the VPAT, are not included in the platform and are outside the scope of this conformance report.

Integrations

For information regarding the accessibility of third-party integrations, please refer to their official documentation:

- **Froala:** [Froala Editor Accessibility](#)
- **Vimeo:** [Video accessibility at Vimeo](#)
- **Wistia:** [Audio description at Wistia](#)
- **YouTube:** [YouTube website](#).

Evaluation methods used

- Tool-Based Testing (**TBT**): [UsableNet AQA](#) automatic evaluations.
- Assistive Technology Previews (**ATP**): [UsableNet AQA](#) tools helping manual tests grayscale, text spacing, accessibility labels.
- Manual Accessibility Testing (**MAT**): Keyboard testing with visual focus; videos; screen reader testing; inspection.

Applicable standards/guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Applicable standards/guidelines table

Standard/Guideline	Included in the report
Web Content Accessibility Guidelines 2.0	Level A (Yes); Level AA (Yes); Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes); Level AA (Yes); Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes); Level AA (Yes); Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or provides equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion.
This can be used only in WCAG 2.1 Level AAA.

WCAG 2.2 report

Tables 1 and 2 also document conformance with:

- **EN 301 549:** Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation
- **Revised Section 508:** Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Success summary

This report confirms full compliance with all 55 WCAG 2.2 AA Success Criteria. Our internal tracking also includes the deprecated *Parsing* criterion, bringing the total to 56 items. A detailed compliance snapshot is provided for each WCAG version, allowing clients to see the status relevant to specific legislative requirements. In the tables below, the *WCAG Guidelines version* column indicates the version in which each criterion was introduced. Remember that criteria are carried over from one version to the next.

WCAG (Guideline version)	Supports (A AA Criteria)	Partially supports (A AA Criteria)	Does not support (A AA Criteria)	Not applicable (A AA Criteria)	Not evaluated (AAA Criteria)	Total (Evaluated)
2.2	35	20	0	1	31	56
2.1	31	19	0	0	28	50
2.0	24	14	0	0	23	38

Table 1: Success criteria, level A

WCAG 2.2 success criteria, Level A

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.0	<p>1.1.1 Non-text Content - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1 (Open Functionality Software) • 11.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) 	Partially supports	<p>Generally, in the Docebo platform, meaningful non-text content is presented to the user with a text alternative that serves an equivalent purpose, while decorative non-text content is hidden to assistive technologies in all the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> • <i>Target blank</i> links accessible names are not meaningful. • The video background fallback image in the Sign in page does not have an empty alternative text.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> Informative SVG elements in the "Your password must" panel in the <i>password input</i> are marked as decorative. Blank slate images in dashboard widgets and in error pages are missing <i>alt</i> attributes. <p>Thumbnails and header images are decorative elements implemented as background, making them invisible to screen readers in all the areas listed in the Scope of this document chapter.</p>
2.0	<p>1.2.1 Audio-only and Video-only (Prerecorded) - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>The Docebo learning platform does not provide pre-recorded content within the platform in all the areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. Refer to the Docebo knowledge base.</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.0	<p><u>1.2.2 Captions (Prerecorded)</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	<p>The Docebo platform does not provide pre-recorded content within the platform. Closed captioning is supported and available for content authors. Closed captioning is referred to as subtitles on the platform. <u>Refer to the Docebo knowledge base</u>.</p> <p>Videos can be included in the platform by using the Embed video widget. For more information about how to provide Audio Description or Media Alternative (Prerecorded) for third-party integration/Embed video, refer to the integration chapter of this document and to the article <u>Writing accessible and effective content in the Docebo knowledge base</u>.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. <u>Refer to the Docebo knowledge base</u>.</p>
2.0	<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	<p>The Docebo platform does not provide pre-recorded content within the platform in all of the areas listed in the <u>Scope of this document</u> chapter.</p> <p>Video can be included in the platform by using the Embed video widget. For more information about how to provide Audio Description or Media Alternative (Prerecorded) for third-party integration/Embed video, refer to the <u>integration chapter of this document</u> and the chapter <u>Writing accessible and effective content article in the Docebo knowledge base</u>.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. <u>Refer to the Docebo knowledge base</u>.</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.0	<p><u>1.3.1 Info and Relationships</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	<p>Generally, the Docebo platform uses standard HTML and WAI-ARIA attributes in all areas listed in the <u>Scope of this document</u> chapter. Information, structure, and relationships conveyed through the visual presentation are determined programmatically or are available in text form.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • A non-visible heading level one provides a non-meaningful title. • The Skip to main content link is accessible, but it has an improper semantic structure. • In the self-registration form, tabs are not properly implemented. • The date picker component is not accessible. • Content in cards and list items provides some visually hidden content. • The search landmark name is redundant. • In error pages, a heading element has been used for visual effect. • In the <i>Search results</i>' message component, the accessible name is not assigned properly. • In the <i>My profile page</i>, <ul style="list-style-type: none"> ◦ A custom dropdown is not fully accessible, ◦ The Delete element cannot be used by some users,

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
			<ul style="list-style-type: none"> ○ Headings are not properly implemented, ○ The list box is not accessible ○ Tab panels are not correctly implemented. <ul style="list-style-type: none"> ● The notification panel and inbox contain improper aria attributes for indicating the read/unread status. <p>Additional notes:</p> <ul style="list-style-type: none"> ● Although the carousel component is not fully accessible, no barriers prevent users with assistive technologies from accessing its content. ● Due to a supplier-side issue, the text areas managed by Froala lack an accessible name for the application container role.
2.0	<p><u>1.3.2 Meaningful Sequence</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially supports	<p>Generally, the Docebo platform provides content in a meaningful sequence in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● The order of the content is not always provided in a meaningful sequence.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.0	<p>1.3.3 Sensory Characteristics - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The Docebo platform does not use color as a unique visual means to convey information, show an action, prompt for a response, or distinguish a visual element in all of the areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. Refer to the Docebo knowledge base.</p>
	Partially supports <i>(Only for self-registration and change password)</i>	<p>For the Docebo platforms that use self-registration and allow learners to change their passwords, this criterion is not fully supported.</p> <ul style="list-style-type: none"> • In the Sign-in and My profile areas, some controls have been described only by visual cues. 	
2.0	<p>1.4.1 Use of Color - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports <i>(Updated from Partially supports in version 7.4)</i>	<p>By default, the Docebo platform does not use color as a unique visual means to convey information, show an action, prompt a response, or distinguish a visual element in all of the areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for:</p> <ul style="list-style-type: none"> • Any changes applied to colors via custom CSS or via the Configure branding and look menu of the platform. • The actions of content authors or the content they create or upload. Refer to the Docebo knowledge base.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.0	<p><u>1.4.2 Audio Control</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>By default, the Docebo platform does not present content that plays automatically in all the areas listed in the <u>Scope of this document</u> chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. <u>Refer to the Docebo knowledge base</u>.</p>
2.0	<p><u>2.1.1 Keyboard</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) 	Partially supports	<p>Generally, the content available in the Docebo platform is operable through keyboard navigation in all the areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In the My skills areas, the remove skills configuration panel is not operable through a keyboard interface.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Additional note: The arrow buttons in carousel components and horizontal tab lists are intentionally not keyboard operable. Their function is restricted to pointer-based input. The implemented design solution allows users of assistive technologies to access the content without hindrance through alternative navigation methods.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. Refer to the Docebo knowledge base.</p>
2.0	<p><u>2.1.2 No Keyboard Trap</u> - (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The Docebo platform ensures that users can navigate all interactive elements using only the keyboard and are not trapped in any part of the interface.</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.1	<p><u>2.1.4 Character Key Shortcuts</u> - (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply </p>	Supports	<p>The Docebo platform does not use single-character key shortcuts that could interfere with standard keyboard actions or cause unintended behavior.</p>
2.0	<p><u>2.2.1 Timing Adjustable</u> - (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) </p>	Partially supports	<p>Generally, the Docebo platform does not contain any task or content that is time-sensitive or requires time adjustments in all the areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Toast notification messages disappear automatically.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.0	<p><u>2.2.2 Pause, Stop, Hide</u> - (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
2.0	<p><u>2.3.1 Three Flashes or Below Threshold</u> - (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.0	<p><u>2.4.1 Bypass Blocks</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
2.0	<p><u>2.4.2 Page Titled</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) 	Partially supports	<p>Generally, the Docebo platform provides a proper page title for all the platform pages in all the areas listed in the <u>Scope of this document</u> chapter.</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> In Sign-in, Self-registration, and error pages, the title is not meaningful. In a few error pages, the title is not meaningful.
2.0	<p>2.4.3 Focus Order - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	<p>Generally, in the Docebo platform, the focus moves between components following the visual order of the elements in the user interface or in a sequence that preserves their meaning and operability in all of the areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> In the Sign-in and Register pages and dialog, the focus is automatically on the first input field, which does not receive focus in an order that preserves meaning and operability. In filter panels, the Show more button does not provide a focus order that preserves meaning and operability. In the My courses and learning plans pages and widgets, the order of the focusable elements is not in a meaningful sequence due to the infinite scroll behavior.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
			<ul style="list-style-type: none"> In the global search suggestion, a few focusable components do not receive focus in an order that preserves meaning and operability.
2.0	<p><u>2.4.4 Link Purpose (In Context)</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	<p>Generally, the Docebo platform provides links that clearly indicate their purpose, in the context of all the areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, in all the learner areas, it is possible to activate links using the spacebar.</p>
2.1	<p><u>2.5.1 Pointer Gestures</u> - (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
2.1	<p><u>2.5.2 Pointer Cancellation</u> - (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	
2.1	<p><u>2.5.3 Label in Name</u> - (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) 	Partially supports	<p>Generally, the Docebo platform provides words that visually label a component, which are also the words associated with that component programmatically in all the areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● In menu selection buttons, the accessible name does not contain the visible label of the form control.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> ● In Global search suggestions, the list time accessible name does not contain the visible label of the UI component ● In the My skills area, the skill level button's accessible name does not contain the visible label of the UI component.
2.1	<p><u>2.5.4 Motion Actuation</u> - (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	
2.0	<p><u>3.1.1 Language of Page</u> - (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
2.0	<p><u>3.2.1 On Focus</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
2.0	<p><u>3.2.2 On Input</u> - (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> ● EN 301 549 Criteria – Does not 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>apply</p> <ul style="list-style-type: none"> Revised Section 508 – Does not apply 		
2.2	<p><u>3.2.6 Consistent Help</u> - (Level A 2.2 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
2.0	<p><u>3.3.1 Error Identification</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.0	<p><u>3.3.2 Labels or Instructions</u> - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	
2.2	<p><u>3.3.7 Redundant Entry</u> - (Level A 2.2 only)</p> <ul style="list-style-type: none"> • EN 301 549 Criteria – Does not apply • Revised Section 508 – Does not 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	apply		
2.0	<p>4.1.1 Parsing - (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer 'Supports'</p> <p>WCAG 2.2 (obsolete and removed) – Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
2.0	<p>4.1.2 Name, Role, Value - (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) 	Partially supports	Generally, the Docebo platform ensures that Assistive Technologies (AT) can gather information about, activate (or set), and keep up to date on the status of user interface controls in the content in all of the areas listed in the Scope of this document chapter.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In all the learner areas, it is possible to activate links using the spacebar. • In the self-registration areas, the Select input is properly managed. • In all the learner areas, some buttons that open dialogues or overlays are not properly configured. • The Skip to main content link has an improper semantic structure, and the related content button does not have an accessible name.

Table 2: Success Criteria, Level AA

WCAG 2.2 Success Criteria, Level AA

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.0	<p>1.2.4 Captions (Live) - (Level AA)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.0	<p><u>1.2.5 Audio Description (Prerecorded)</u> - (Level AA)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>The Docebo platform does not provide pre-recorded content within the platform in all the areas listed in the <u>Scope of this document</u> chapter.</p> <p>Videos can be included in the platform by using the Embed video widget. For more information about how to provide Audio Description (Prerecorded) for third party integration/embed video refer to the integration chapter of this document and the article <u>Writing accessible and effective content in the Docebo knowledge base</u>.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. <u>Refer to the Docebo knowledge base</u>.</p>
2.1	<p><u>1.3.4 Orientation</u> - (Level AA 2.1 and 2.2)</p> <p>Applies to:</p>	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
2.1	<p>1.3.5 Identify Input Purpose - (Level AA 2.1 and 2.2)</p> <p>Applies to</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially supports	<p>Generally, the Docebo platform supports identifying input purposes to clarify expected meanings for form data fields in all the areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In the Sign-in, Self-registration, and My profile areas, the autocomplete content attribute is missing in the input text. • In the Self-registration, the branch code input of the autocomplete attribute is not valid.
2.0	<p>1.4.3 Contrast (Minimum) - (Level AA)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p>	Partially supports	<p>The Docebo platforms activated after May 25, 2021, come with a default set of colors to ensure that the experience is accessible and usable for all users.</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>The platforms activated before May 25, 2021, can configure the accessible set of colors as described in the Docebo knowledge base.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> In all learner areas, the input text fields do not have a background specified. In all learner areas, the primary button colors on hover and focus states lack sufficient contrast between the new background and the white text. In public catalog pages, the color of the Register button in the platform header has a contrast ratio of 4.13:1 instead of 4.5:1. In channels, the color of the Follow button has a contrast ratio of 4.13:1 instead of 4.5:1. In the Self-registration and Privacy policy pages, links do not have a foreground specified. In the My Profile area, tabs do not have a foreground specified. <p>Docebo is not responsible for any changes applied to colors via custom CSS or via the Configure branding and look menu of the platform.</p>
2.0	<p>1.4.4 Resize text - (Level AA)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>Software)</p> <ul style="list-style-type: none"> • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.0	<p>1.4.5 Images of Text - (Level AA)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The Docebo platform does not provide images of text to convey information within the platform in all the areas listed in the Scope of this document chapter.</p> <p>Thumbnails and header images are decorative elements implemented as background, making them invisible to screen readers in all the areas listed in the Scope of this document chapter.</p> <p>For more details, refer to the Writing accessible and effective content article of the Docebo knowledge base.</p>
2.1	<p>1.4.10 Reflow - (Level AA 2.1 and 2.2)</p>	Partially supports	<p>Generally, the Docebo platform presents content without loss</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>Applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<p>of information or functionality with one-dimensional scrolling, and without requiring scrolling in two dimensions in all of the areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In viewports under 1024 or by using browser zoom, header breadcrumbs, header description, and floating action buttons overlap. • In viewports under 1024 or by using browser zoom, the header breadcrumbs and the header description texts are truncated. • In viewports under 600px or by using browser zoom, some content in overlay - such as global search suggestion, menu options, or dialogs - does not scroll properly by cutting content out of the viewport.
2.1	<p>1.4.11 Non-text Contrast - (Level AA 2.1 and 2.2)</p> <p>Applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>Generally, the Docebo platform ensures that non-text elements maintain sufficient contrast with the background, in compliance with the requirements of criterion 1.4.11, without compromising information or functionality in the areas listed in the Scope of this document.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. Refer to the Docebo knowledge base.</p>

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
2.1	<p>1.4.12 Text Spacing - (Level AA 2.1 and 2.2)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	.
2.1	<p>1.4.13 Content on Hover or Focus - (Level AA 2.1 and 2.2)</p> <p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially supports	<p>Generally, the Docebo platform ensures that content activated by hover or focus is visible and easily accessible in all areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • The tooltip component on hover or focus is not perceivable.
2.0	2.4.5 Multiple Ways - (Level AA)	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>Applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
2.0	<p><u>2.4.6 Headings and Labels</u> - (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Partially supports	<p>Generally, the Docebo platform ensures that headings and labels are clear and descriptive in all areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In the header, the notification panel button label is not meaningful. • In the My skills areas, the add skill button label is not meaningful. • In the <i>Configure your skills</i> panel, there is a hidden,

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>non-meaningful heading.</p> <ul style="list-style-type: none"> In error pages, headings are not meaningful. In the notification panel and inbox, some button labels are not meaningful.
2.0	<p><u>2.4.7 Focus Visible</u> - (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	<p>Generally, the Docebo platform ensures that the focus indicator is visible and easily identifiable in all areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> In the privacy policy, the focus indicator is not visible. In the Global search results page, the message component focus indicator is not visible.
2.2	<p><u>2.4.11 Focus Not Obscured (Minimum)</u> - (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Partially supports	<p>Generally, the Docebo platform ensures that the focus indicator is not obscured and remains visible in all areas listed in the <u>Scope of this document</u> chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> The sticky header allows keyboard focus to be set on

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
			<p>certain elements of the page; however, these elements may become obscured and remain partially or completely hidden beneath the header.</p> <ul style="list-style-type: none"> The sticky cookie banner allows keyboard focus to be set on certain elements of the page; however, these elements may become obscured and remain partially or completely hidden beneath the header.
2.2	<p>2.5.7 Dragging Movements - (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Not applicable	<p>The Docebo platform does not require dragging movements; therefore, this criterion is not applicable in all areas listed in the Scope of this document chapter.</p>
2.2	<p>2.5.8 Target Size (Minimum) - (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
2.0	<p>3.1.2 Language of Parts - (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 	Partially supports	<p>Generally, the Docebo platform ensures that the language of different content areas is correctly identified in all areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> In all the learner areas, content titles do not have the <i>lang</i> attribute.

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.0	<p><u>3.2.3 Consistent Navigation</u> - (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
2.0	<u>3.2.4 Consistent Identification</u> - (Level AA)	Partially supports	Generally, the Docebo platform ensures that elements are

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		<p>consistently identified in all areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In the Global search results page, links with the same location have a different accessible name. • In skills areas, skills suggestions are implemented in different ways.
2.0	<p>3.3.3 Error Suggestion - (Level AA)</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Supports	

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.0	<p>3.3.4 Error Prevention (Legal, Financial, Data) - (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The Docebo platform provides mechanisms to prevent errors in critical tasks (such as legal, financial, or data entry processes), ensuring that users can review and confirm their input before final submission, in all of the areas listed in the Scope of this document chapter.</p>
2.2	<p>3.3.8 Accessible Authentication (Minimum)</p> <p>(Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	<p>The Docebo platform ensures accessible authentication by providing properly marked-up email and password inputs in all the areas listed in the Scope of this document chapter.</p>
2.1	4.1.3 Status Messages - (Level AA 2.1 and	Partially supports	Generally, the Docebo platform ensures that status messages

WCAG version	Criteria	Conformance level	Docebo remarks and explanations
	<p>2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply </p>		<p>are clearly communicated and easily perceivable in all areas listed in the Scope of this document chapter.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • In the sign-in, self-registration, and My profile areas, when errors occur in the form, users relying on assistive technologies have no clear indication of what went wrong. • In all the learner areas, toast notification messages disappear automatically.

Table 3: Success Criteria, Level AAA

AAA compliance is not within Docebo's current scope. Docebo's focus is to provide an inclusive experience and meet the necessary legal requirements (A and AA), ensuring that all users can safely and effectively access our platform.

Revised Section 508 Report

The evaluation is for a website, so references to other types of content are removed from the form. Also, the product uses best practices beyond the WCAG, and there is ongoing work being done to optimize the experience for users of assistive technologies and those with other disabilities.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance level	Docebo remarks and explanations
302.1 Without Vision	Partially supports	<p>Generally, the Docebo platform ensures that blind users can effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 1.1.1 Non-Text Content, some elements do not have alternative text As noted in 1.3.1 Info and Relationships, relationships between the elements are sometimes not programmatically determined
302.2 With Limited Vision	Partially supports	<p>Generally, the Docebo platform ensures that users with low vision can effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 1.4.3 Contrast (minimum), some textual elements do not have enough contrast with the background As noted in 1.4.11 Non-text Contrast, some non-textual informative elements do not have enough contrast with the background <p>Docebo is not responsible:</p> <ul style="list-style-type: none"> any changes applied via custom CSS or via the Configure branding and look menu of the platform.
302.3 Without Perception of Color	Partially supports	Generally, the Docebo platform ensures that users who

		<p>cannot perceive color can effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> • As noted in 1.4.1 Use of Color, some link elements are distinguishable from normal text only by a different color • As noted in 1.4.1 Use of Color, some colors inside images are used to convey information to the end user <p>Docebo is not responsible:</p> <ul style="list-style-type: none"> • for any changes applied via custom CSS or via the Configure branding and look menu of the platform.
302.4 Without Hearing	Supports	<p>The Docebo platform is usable by users without hearing in all areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. For more details, refer to the Writing accessible and effective content article of the Docebo knowledge base.</p>
302.5 With Limited Hearing	Supports	<p>The Docebo platform is functional for users with limited hearing in the areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. For more details, refer to the Writing accessible and effective content article of the</p>

		Docebo knowledge base.
302.6 Without Speech	Supports	The Docebo platform does not require the use of speech hearing in areas listed in the Scope of this document chapter.
302.7 With Limited Manipulation	Partially supports	<p>Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 2.1.1 Keyboard, some functionalities cannot be activated using the keyboard alone. As noted in 2.2.1 Timing Adjustable, some messages disappear automatically after a couple of seconds As noted in 2.4.3 Focus Order, the page focus is not properly set when some actions are performed.
302.8 With Limited Reach and Strength	Partially supports <i>(Updated from Supports in version 7.2)</i>	<p>Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 2.1.1 Keyboard, some functionalities cannot be activated using the keyboard alone.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Generally, the Docebo platform is usable by users with limited language, cognitive, and learning abilities in the areas listed in the Scope of this document chapter.

		<p>However, there are some exceptions:</p> <ul style="list-style-type: none"> • As noted in 3.2.2 On Input, in the "Choose Experience" page, a form is automatically submitted on input • As noted in 3.1.1 Language of Page, the language is not properly set in the "Single Catalog" page
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Chapter 4: Hardware

The Docebo platform is a web application and is not subject to the requirements of this section.

Chapter 5: Software

Not applicable. The Docebo platform does not include any software.

Chapter 6: Support Documentation and Services

This report covers accessibility conformance for the Docebo platform and does not discuss Documentation or Support Services. Learner documentation is available in the form of a [learner guide](#). At the moment, this guide is partially accessible, but Docebo is working in this direction.

EN 301 549 Report

The evaluation is for a website, so references to other types of content are removed from the form. Also, the product uses best practices beyond the WCAG and there is ongoing work being done to optimize the experience for users of assistive technologies and those with other disabilities.

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Docebo remarks and explanations
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4.2.1 Usage without vision	Partially supports	<p>Generally, the Docebo platform ensures that blind users can effectively navigate and interact with all content in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 1.1.1 Non-Text Content, some elements do not have alternative text. As noted in 1.3.1 Info and Relationships, relationships between the elements are sometimes not programmatically determined.
4.2.2 Usage with limited vision	Partially supports	<p>Generally, the Docebo platform ensures that users with low vision can effectively navigate and interact with all content in the areas listed in the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 1.4.3 Contrast (minimum), some textual elements do not have enough contrast with the background. As noted in 1.4.11 Non-text Contrast, some non-textual informative elements do not have enough contrast with the background. <p>Docebo is not responsible for any changes applied via custom CSS or via the Configure branding and look menu of the platform.</p>
4.2.3 Usage without perception of color	Partially supports	<p>Generally, the Docebo platform ensures that users who cannot perceive color can effectively navigate and interact with all the content in the areas listed in the Scope of this document chapter.</p>

		<p>However, there are some exceptions:</p> <ul style="list-style-type: none"> • As noted in 1.4.1 Use of Color, some link elements are distinguishable from normal text only by a different color. • As noted in 1.4.1 Use of Color, some colors inside images are used to convey information to the end user. <p>Docebo is not responsible for any changes applied via custom CSS or via the Configure branding and look menu of the platform.</p>
4.2.4 Usage without hearing	Supports	<p>The Docebo platform is usable by users without hearing in the areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. For more details, refer to the Docebo knowledge base.</p>
4.2.5 Usage with limited hearing	Supports	<p>The Docebo platform is usable by users with limited hearing in the areas listed in the Scope of this document chapter.</p> <p>Docebo is not responsible for the actions of content authors or the content they create or upload. For more details, refer to the article Writing accessible and effective content in the Docebo knowledge base.</p>
4.2.6 Usage with no or limited vocal capability	Supports <i>(Updated from Not applicable in version 7.2)</i>	<p>The Docebo platform does not require the use of speech hearing in the areas listed in the Scope of this document</p>

4.2.7 Usage with limited manipulation or strength	Supports	<p>Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter. However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 2.1.1 Keyboard, some functionalities cannot be activated using the keyboard alone. As noted in 2.2.1 Timing Adjustable, some messages disappear automatically after a couple of seconds As noted in 2.4.3 Focus Order, the focus is not properly set in the page when some actions are performed.
4.2.8 Usage with limited reach	Partially supports	<p>Generally, the Docebo platform is usable by users with limited manipulation. Most functions are designed to avoid simultaneous actions or significant hand strength in the areas listed in the Scope of this document chapter. However, there are some exceptions:</p> <ul style="list-style-type: none"> As noted in 2.2.1 Timing Adjustable, some messages disappear automatically after a couple of seconds
4.2.9 Minimize photosensitive seizure triggers	Supports	<p>The Docebo platform does not contain any content that flashes in the areas listed in the Scope of this document chapter. Docebo is not responsible for:</p> <ul style="list-style-type: none"> any change applied to colors via custom CSS or via the Configure branding look menu of the platform. the actions of content authors or the content they create or upload. For more details, refer to the Docebo knowledge base
4.2.10 Usage with limited cognition, language or learning	Partially supports	<p>Generally, the Docebo platform is usable by users with limited language, cognitive, and learning abilities in the areas listed in</p>

		<p>the Scope of this document chapter.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> • As noted in 3.2.2 On Input, in the "Choose Experience" page a form is automatically submitted on input • As noted in 3.1.1 Language of Page, the language is not properly set in the "Single Catalog" page
4.2.11 Privacy	Supports	<p>The Docebo platform does not ask for or display legal, financial or personal data within the areas listed in the Scope of this document chapter.</p>

[Chapter 5: Generic requirements](#)

Not applicable

[Chapter 6: ICT with Two-Way Voice Communication](#)

Not applicable

[Chapter 7: ICT with Video Capabilities](#)

Not applicable

[Chapter 8: Hardware](#)

Not applicable, the Docebo learning platform does not include hardware.

[Chapter 9: Web](#)

Partially supported. For more details, refer to the [WCAG 2.2 Report section](#).

Chapter 10: Non-Web software

Not applicable

Chapter 11: Software

Not applicable - The Docebo learning platform does not include any Software

Chapter 12: Documentation and support services

This report covers accessibility conformance for the Docebo learning platform and does not discuss Documentation or Support Services. Learner documentation is available in the form of a [learner guide](#). At the moment, this guide is partially accessible, but Docebo is working in this direction. End-users with disabilities can open support requests directly at accessibility@docebo.com.

Chapter 13: ICT Providing Relay or Emergency Service Access

Not applicable

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